

## **General Delivery, Payment and Sales Conditions of RENESALIS d.o.o.**

**1.** Conditions for conclusion of sale of our products: It is only our sales, delivery and payment conditions which are applicable. Telephone or verbal agreements require written confirmation.

**2.** Offers and Prices: The prices are calculated according to the market conditions at the time of quotation submission.

**3.** Delivery dates are not binding, unless confirmed in written form. Disabilities to deliver the ordered goods due to force majeure on the manufacturer or its suppliers, in particular by operational disruptions, strikes, raw materials shortages, extend the delivery period by the duration of the disability. This entitles us to partial delivery of the agreed quantities or to cancellation of the complete contract. The purchaser shall not be entitled to compensation.

**4.** Complaints must be made immediately after detection but not later than 10 days after receipt of the goods (in case of hidden defects within 6 weeks). Our warranty is limited to reasonable complaint only to the replacement of defective goods. A percentage up to 3% of the total quantity supplied can not be claimed by the buyer, no matter whether the defect lies in raw materials, printing or processing.

**5.** Print documents, print sharing: The purchaser is liable for the accuracy of data supplied to us considering print documents and / or information.

**6.** Quantity, format, dimension and weight variations:

*1. Quantity variations:*

0-20000 pcs +/- 20%, above: +/- 10% deviation

0-300 kg +/- 20%, above: +/- 10% deviation

*2. Format:*

width: +/- 2% of the ordered width

height: +/- 3% of the ordered height

*3. Weight deviations:*

Film: up to 25  $\mu$  +/- 10% of the ordered thickness and from above 25  $\mu$  +/- 5% of the ordered thickness

*4. Dimension variations in cores:*

Inside: +/- 0.3 mm

Outside: +/- 0.5 mm

Tolerances in the length: -0.1% / + 0.7% of the ordered length

**7.** Payment: The invoice is issued on the day of loading of the goods. A postponement of payment is excluded. Invoices are payable within 30 days of the date of issue, unless other payment terms between buyer and seller have been agreed upon in written form. Until full payment the goods remain our property. We reserve the right to withdraw from further deliveries if the bill is not settled in the agreed payment terms.

**8.** Any agreements other than stipulated in this Terms & Conditions must be confirmed by us in written form either by email, fax or letter.

**9.** The place of jurisdiction is the respective local court of the place of delivery.

